

Privacy Policy

What information do we collect?

When you place an order we collect your name, e-mail address, mailing address, phone number and credit card information (credit card details are not stored in the database). We may record which products you are interested in and which products you purchase. We also monitor customer traffic patterns and site use which enables us to improve the service we provide.

What do we do with the information?

We will use the information to process orders and to provide a more personal experience.

We may use this information to tell you about changes to our website and to let you know about our products and those of other companies we work with. If you do not wish to receive this information, please send us an email at info@doublebarrelsteakhouse.co.uk at any time. We do not sell, trade or rent your personal information to other companies. However, in the future we may wish to share the information we collect about you with trustworthy third parties whose products and services we think may be of interest to you. If you do not want us to do this please send us an email at info@doublebarrelsteakhouse.co.uk at any time.

What about "cookies"?

"Cookies" are small pieces of information that are stored on your computer's hard drive by your browser. These allow us to store your account information and provide features to make browsing our website much easier. Most browsers allow the cookie function to be turned off. If you want to know how to do this look at the help menu on your browser. If you choose to turn off cookies, you will have to re-enter your details every time you use the the on-line forms.

Security of Information

All personal information is transmitted through our secure server using SSL (Secure Socket Layer). Details of our certificate can be found by clicking on the padlock displayed in the URL. Credit Card details are NOT stored on our server, and payments are PCI DSS compliant, over the phone and online.